



## Play Guide (Full-Time, Monday-Friday)

Wonderscope Children Museum of Kansas City's mission is to spark a lifelong love of learning through the power of play. We provide fun, dynamic exhibits and programs that integrate STEAM learning for children eight years of age and younger, their parents, caregivers, and teachers. Wonderscope believes that children learn best through play and that fun, imaginative, hands-on learning can help them grow to their fullest potential.

Wonderscope is currently accepting applications from outgoing, high-energy, and detail-oriented individuals to enhance the experience of Wonderscope's guests and members. The ideal candidate enjoys a fast-paced and playful environment, is flexible and able to prioritize tasks spontaneously and independently, and enjoys interacting with children and their adults as they learn, play, and grow.

### Duties will include but are not limited to:

1. Going out of your way to create a meaningful experience for members and guests
2. Actively engaging and playing with guests and members in all museum exhibits
3. Addressing visitor questions and concerns with urgency and professionalism
4. Ensuring museum floor expectations are met at the highest level, including exhibit restoration and monitoring, weekly/monthly cleaning tasks, and maintaining inviting and safe exhibit spaces
5. Perform exhibit opening, closing, and midday checkup procedures
6. Perform field trip intake and exit procedures with visiting groups, perform lunchtime setup and teardown, and monitor and assist field trip groups during their visit
7. Assisting Welcome Desk as needed, including lunchtime coverage and additional POS assistance
8. Supporting and guiding volunteers on the museum floor
9. Assisting program staff in daily programming and pop-up activities as needed
10. Communicating exhibit/facility maintenance needs to Director of Operations
11. Performing other tasks as assigned by Director of Operations

### Required Skills:

1. Must be 18 years of age
2. Post-secondary education preferred
3. Commitment to excellence in customer service and teamwork
4. Experience engaging and interacting with young learners and their adults
5. High comfort level working with children in a fast-paced, high-traffic, public environment
6. Views children as capable and competent and recognizes that children learn naturally through play
7. Ability to genuinely communicate with diverse guests of all backgrounds and abilities
8. Ability to respond to guest needs and urgent/emergency situations in a calm, comforting manner
9. Ability to independently manage and prioritize several tasks efficiently and with ease
10. Reliable, flexible, and able to work cooperatively with other staff members as a positive team player
11. A strong commitment to the mission, vision, and values of WCM

**Essential Physical Functions:** On any given day, may be frequently required to do one or more of the following: climbing, stooping, kneeling, crouching, crawling, reaching, lifting up to 25 pounds and moving short distances

**Hours of work:** Wed, 8:30a-2:30p; Thu and Fri, 8:30a-4:30p; Sat, 8:30a-5:00p; Sun, 11:30a-5:00p

**Compensation:** \$15.00 per hour

**To apply for this position:** Please send a cover letter, resume, and two references to Matt Foster, Director of Operations, at [mfoster@wonderscope.org](mailto:mfoster@wonderscope.org).